

Integrated Management System Policy

ISO / IEC 9001, OHSAS 18001, ISO / IEC 27001, ISO / IEC 20000

Transition Technologies Group is a modern, dynamically developing group of companies with Polish capital, which has been creating the most technologically advanced, specialized solutions and information systems for selected industries for more than 20 years. Transition Technologies Group's strategy is based on specialization in selected areas and markets as well as close cooperation with science and research centers in Poland and around the world. TT Group's strategic customers are companies from the energy, gas, manufacturing and biomedicine industries. This model of company's development is possible thanks to the implementation of the **Information Security Principles** in each of the company's field of operation. This is predominantly a business and the stability of the Group's development Transition Technologies.

Knowledge - Passion - Innovation and successfully implemented Integrated Management System directly translate into **Quality and Safety** of implemented projects and services, and information systems operating for our Customers.

- Information Security Management ISO/IEC 27001 – implemented in TT Group,
- IT Service Management ISO/IEC 20000 – implemented in TT,
- Occupational Health and Safety OHSAS 18001 – implemented in TT,
- Quality Management System ISO 9001 – implemented in TT.

Integrated Management System Policy is realized through:

- analyzing the customer needs and expectations and assessing the level of satisfaction with our services or delivered products,
- use of technologies and solutions with high and proven standards and partnership with the manufacturers, as well as cooperation with Polish and foreign institutions and research and development centers, ensuring compliance of the Organization with legal and other requirements,
- raising skills, awareness and involvement of employees to work toward improving the quality of products and services and information security,
- risk management and business continuity,
- ensuring the confidentiality, integrity and availability of information,
- defining, control and compliance of rules and regulations for the protection of systems, data and information,
- ensuring the availability of systems and services to ensure effective work,
- managing the physical security of entrusted resources,
- management of incidents related to information security,
- improvement and promotion of the Integrated Management System and building awareness among employees and cooperating organizations,
- the provision of services according to the service catalog and service level management,
- prevention of injuries and occupational diseases,
- continuous improvement of the integrated management system and obtained results,
- continuous improvement of management and obtaining the performance of health and safety regulations,

Transition Technologies Group employees are required to actively participate in the implementation of the **Integrated Management System Policy** in the field of ISO / IEC 27001, ISO / IEC 20000, OHSAS18001, ISO 9001.

Integrated Management System Policy is supervised by audits and inspections.